

“I can help any manager get more performance from their employees than they ever imagined possible — in 48 hours or less — guaranteed!”

Why not put this expert to the test, just as the Chicago Tribune did?



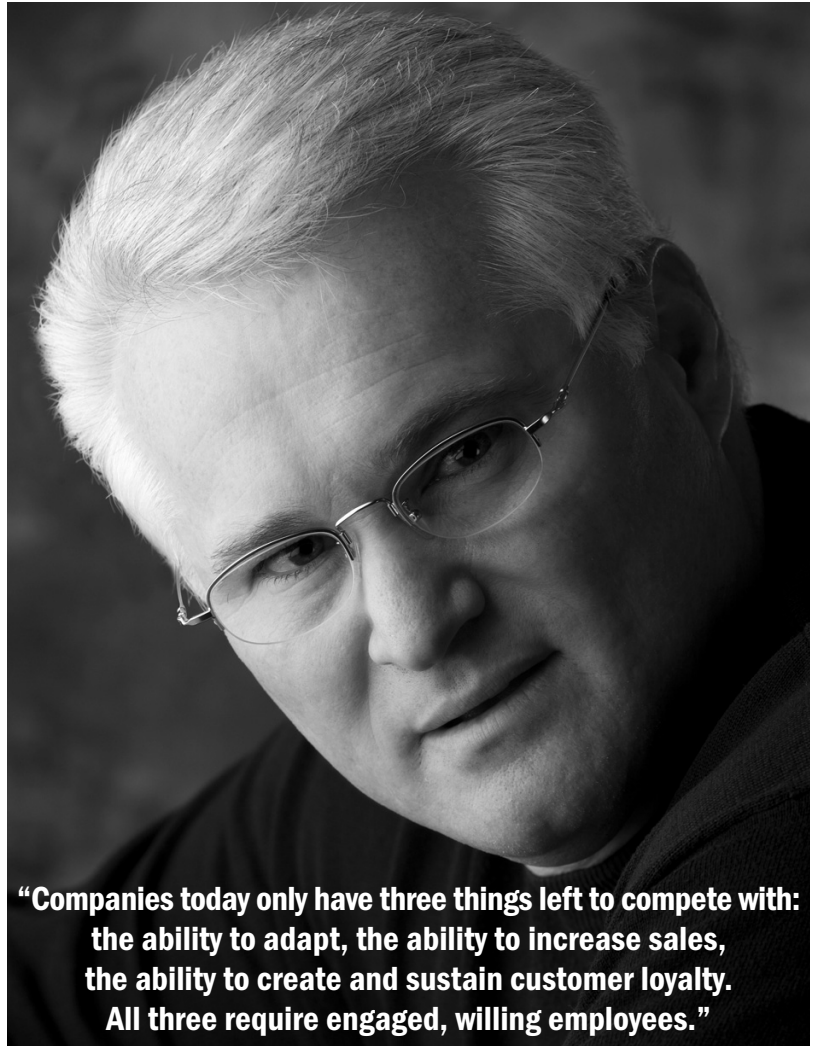
Mark Holmes

Expert in Influencing Employee Performance

Mark Holmes knows what employees and customers really want.

For 24 years, he interviewed thousands of employees and managers in more than 20 industries, and many of the insights landed in his book, “The People Keeper.” Holmes’s customer service firm surveyed and evaluated more than 10,000 customer experiences, and the rich insights led to his top-selling allegorical book, “Wooing Customers Back.”

Holmes has a unique ability to craft exactly what an audience, a sales team or an executive will respond to. He takes mystifying workplace challenges and simplifies them with useful, effective tools.



“Companies today only have three things left to compete with: the ability to adapt, the ability to increase sales, the ability to create and sustain customer loyalty. All three require engaged, willing employees.”

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