

Leveraging AI & ChatGPT for Hospitality Excellence



Shi^ft Happens!®

Discover how James D. Feldman, CSP, CITE, CPIM, CPT, CPC, and PCS—a globally acclaimed authority leveraging AI for hospitality and tourism—can revolutionize your business. With over 20 published books, 1,000+ dynamic presentations, and a three-decades-long career, James combines innovation and expertise to deliver results that truly matter. He provides broad and adaptable perspectives on AI tools.

What Sets James Apart:

- **AI Expertise for Hospitality:** Transform your business with actionable strategies tailored for hotels, restaurants, and tourism associations.
- **Curated Insights for AI tools** that harness their power for most businesses.
- **A Proven Innovator:** Decades of leadership in customer service, sales training, and operational efficiency, combined with cutting-edge AI applications.
- **A Visionary Resource:** Available for interviews, speaking engagements, and workshops to help your team revitalize, reinvigorate, and reimagine success.
- **James D. Feldman is your resource for unlocking the future of AI.**

He is available for an interview, a keynote, a workshop, or a chat about AI.

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